How to Close Your Lemonn Account

We are in dismay to know that you wish to deactivate your account with us, however you can give us one more chance to improve on our service and grow together. Please follow the steps outlined below based on whether you'd prefer to close your account online or offline.

Online Account Closure Process

You can request account closure directly through the Lemonn app. Here's how:

1. **Navigate to the Profile Section**
    - Go to your **Profile** > Click on **Your Profile** > Tap on **Manage My Account**.
2. **Choose "Close Account"**
    - Select the **Close Account** option from the menu.
3. **Select a Reason for Closure**
    - Choose an appropriate reason from the list provided to help us understand your decision.
4. **Verify Your Identity**
    - You'll receive an **OTP** (One-Time Password) on your registered mobile number or email. Enter this to confirm your identity.
5. **Submit Your Request**
    - Once verified, click **Submit** to send your account closure request.

📌 Before You Submit the Closure Request

Please ensure the following to avoid delays:

1. If any Holdings is available in your Demat Account

If you currently hold any shares in your Lemonn demat account, you must:

- **Transfer them** to another demat account
    - Provide the new demat account number in the closure form.
    - Ensure the **name and other account details match exactly**.

OR

- **Sell all your holdings** before initiating the closure request.

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2. Clear Your Fund Balance

Make sure there are no remaining funds in your account.
You can **withdraw your balance** by:

- Visiting the **Balance** section in the app
- Initiating a transfer to your linked bank account

Offline Account Closure Process

If you prefer to close your account manually, follow these steps:

1. **Download the Account Closure Form**
    - Click here to download the form *(https://webdocs-ie.lemonn.co.in/common-account-closure+.pdf)*
2. **Fill Out the Form Completely**
    - Provide all required details such as your name, client ID, and demat account number.
3. **Sign the Form**
4. **Send the Hard Copy to the Following Address:**

NU Investors Technologies Pvt Ltd.
2nd Floor, Kalpatru Square, Andheri
Kurla Road, JB Nagar, Andheri (East)
Mumbai, Maharashtra 400059

Need Help?

If you face any issues or need assistance during the process, feel free to contact our support team at support@lemonn.co.in . We're here to help you every step of the way.