

# Depository Participant

Data for every month ending – **February 2026**

S:No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6		7	8
1	Directly from Investors	1	11	0	12	0	0	2
2	SEBI (SCORE S)	0	5	2	3	2	0	5
3	Depository	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	1	16	02	15	2	0	5

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	October-2023	0	0	0	0
2	November-2023	0	0	0	0
3	December-2023	0	0	0	0
4	January – 2024	0	0	0	0
5	February – 2024	0	0	0	0
6	March – 2024	0	0	0	0

7	April - 2024	0	0	0	0
8	May - 2024	0	0	0	0
9	June -2024	0	0	0	0
10	July - 2024	0	6	6	0
11	August - 2024	0	1	1	0
12	September - 2024	0	5	5	0
13	October - 2024	0	7	7	0
14	November - 2024	0	1	1	0
15	December - 2024	0	10	9	0
16	January - 2025	1	11	7	0
17	February - 2025	5	11	14	0
18	March - 2025	2	7	9	0
19	April -2025	0	12	12	0
20	May- 2025	0	11	8	0
21	June- 2025	3	21	24	0
22	July - 2025	0	19	19	0
23	August - 2025	0	20	18	2
24	September - 2025	2	25	26	1
25	October - 2025	1	13	13	1
26	November - 2025	1	3	4	0
27	December - 2025	0	10	5	5
28	January - 2026	5	11	15	1
29	February - 2026	1	16	15	2
	<b>Grand Total</b>		<b>220</b>	<b>218</b>	<b>2</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2023-24	0	0	0	0
2	2024-25	0	59	59	0
3	2025-26	0	161	159	2
	<b>Grand Total</b>	<b>0</b>	<b>220</b>	<b>218</b>	<b>2</b>