## <u>Depository Participant</u>

Data for every month ending – **June 2025** 

S:No	Receive	Carried	Received	Total	Resolved*	Pending at the		Average
	d from	forward	during	Pendi		end of the		Resoluti
		from	the	ng		month**		on time^
		previous	month					(in days)
		month						
						Pendi	Pendin	
						ng for	g for	
						less	more	
						than	than 3	
						3	month	
						mont	S	
						hs		
1	2	3	4	5	6		7	8
1	Directl							
	y from	0	11	0	11	0	0	3
	Investors							
2	SEBI							
	(SCORE S)	0	09	0	09	0	0	3
3	Depositor							
3	у	0	01	0	01	0	0	1
4	Other							
	Sources	0	0	0	0	0	0	0
	(if any)							
5	Grand	0	21	0	21	0	0	7
	Total	U	<b>41</b>	U	21	U	U	,

## Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved*	Pending**
		from previous month			
1	2	3	4	5	6
1	October-2023	0	0	0	0
2	November-2023	0	0	0	0
3	December-2023	0	0	0	0
4	January – 2024	0	0	0	0
5	February – 2024	0	0	0	0
6	March – 2024	0	0	0	0

7	April – 2024	0	0	0	0
8	May - 2024	0	0	0	0
9	June -2024	0	0	0	0
10	July - 2024	0	6	6	0
11	August – 2024	0	1	1	0
12	September – 2024	0	5	5	0
13	October – 2024	0	7	7	0
14	November – 2024	0	1	1	0
15	December – 2024	0	10	9	0
16	January - 2025	1	11	7	0
17	February – 2025	5	11	14	0
18	March – 2025	2	7	9	0
19	April -2025	0	12	12	0
20	May- 2025	0	11	8	0
21	June- 2025	3	21	24	0
	Grand Total		103	103	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at
		from previous year	during the year	during the	the end of the
				year	year
1	2023-24	0	0	0	0
2	2024-25	0	59	59	0
3	2025-26	0	44	44	0
	<b>Grand Total</b>	0	103	103	0

<sup>\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.