## <u>Depository Participant</u>

Data for every month ending -November 2025

S:No	Receive	Carried	Received	Total	Resolved*	Pending at the		Average
	d from	forward	during	Pendi		end	of the	Resoluti
		from	the	ng		month**		on time^
		previous	month					(in days)
		month						
						Pendi	Pendin	
						ng for	g for	
						less	more	
						than	than 3	
						3	month	
						mont	S	
						hs		
1	2	3	4	5	6		7	8
1	Directl							
	y from	0	3	0	3	0	0	2
	Investors							
2	SEBI							
	(SCORE	0	0	0	0	0	0	0
-	S)							
3	Depositor y	0	0	0	0	0	0	0
4	Other							
	Sources	0	0	0	0	0	0	0
	(if any)							
5	Grand	0	3	0	3	0	0	2
	Total	0	3	0	3	0	0	۷

## Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved*	Pending**
		from previous month			
1	2	3	4	5	6
1	October-2023	0	0	0	0
2	November-2023	0	0	0	0
3	December-2023	0	0	0	0
4	January - 2024	0	0	0	0
5	February – 2024	0	0	0	0
6	March – 2024	0	0	0	0

7	April – 2024	0	0	0	0
8	May – 2024	0	0	0	0
9	June -2024	0	0	0	0
10	July - 2024	0	6	6	0
11	August - 2024	0	1	1	0
12	September – 2024	0	5	5	0
13	October – 2024	0	7	7	0
14	November – 2024	0	1	1	0
15	December – 2024	0	10	9	0
16	January - 2025	1	11	7	0
17	February – 2025	5	11	14	0
18	March – 2025	2	7	9	0
19	April -2025	0	12	12	0
20	May- 2025	0	11	8	0
21	June- 2025	3	21	24	0
22	July - 2025	0	19	19	0
23	August – 2025	0	20	18	2
24	September – 2025	2	25	26	1
25	October – 2025	1	13	13	1
26	November – 2025	1	3	4	0
	Grand Total		183	183	1

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at
		from previous year	during the year	during the	the end of the
				year	year
1	2023-24	0	0	0	0
2	2024-25	0	59	59	0
3	2025-26	0	124	124	0
	<b>Grand Total</b>	0	183	183	0

<sup>\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.