Stock Broking

Data for every month ending – **June 2025**

S:No	Receive d from	Carried forward from previous month	Received during the month	Total Pendi ng	Resolved*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pendi ng for less than 3	Pendin g for more than 3 month	
						mont hs	S	
1	2	3	4	5	6	7		8
1	Directl y from Investors	0	11	0	11	0	0	3
2	SEBI (SCORE S)	0	09	0	09	0	0	3
3	Stock Exchang es	0	0	0	0	0	0	0
4	Other Sources (if any)	0	1	0	1	0	0	1
5	Grand Total	0	21	0	21	0	0	7

Trend of monthly disposal of complaints

SN	Month	Carried forward	Received	Resolved*	Pending**
		from previous month			
1	2	3	4	5	6
1	October-2023	0	0	0	0
2	November-2023	0	0	0	0
3	December-2023	0	0	0	0

4	January - 2024	0	0	0	0
5	February – 2024	0	0	0	0
6	March – 2024	0	0	0	0
7	April – 2024	0	0	0	0
8	May - 2024	0	0	0	0
9	June -2024	0	0	0	0
10	July - 2024	0	5	5	0
11	August – 2024	0	6	6	0
12	September – 2024	0	5	5	0
13	October – 2024	0	9	9	0
14	November – 2024	0	1	1	0
15	December – 2024	0	10	9	0
16	January - 2025	1	11	8	0
17	February – 2025	4	13	12	0
18	March – 2025	5	7	12	0
19	April -2025	0	12	12	0
20	May- 2025	0	11	8	0
21	June - 2025	3	21	24	0
	Grand Total		90	87	0

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at
		from previous year	during the year	during the	the end of the
				year	year
1	2023-24	0	0	0	0
2	2024-25	0	67	67	0
3	2025-26	0	44	44	0
	Grand Total	0	111	111	0

^{*}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.